



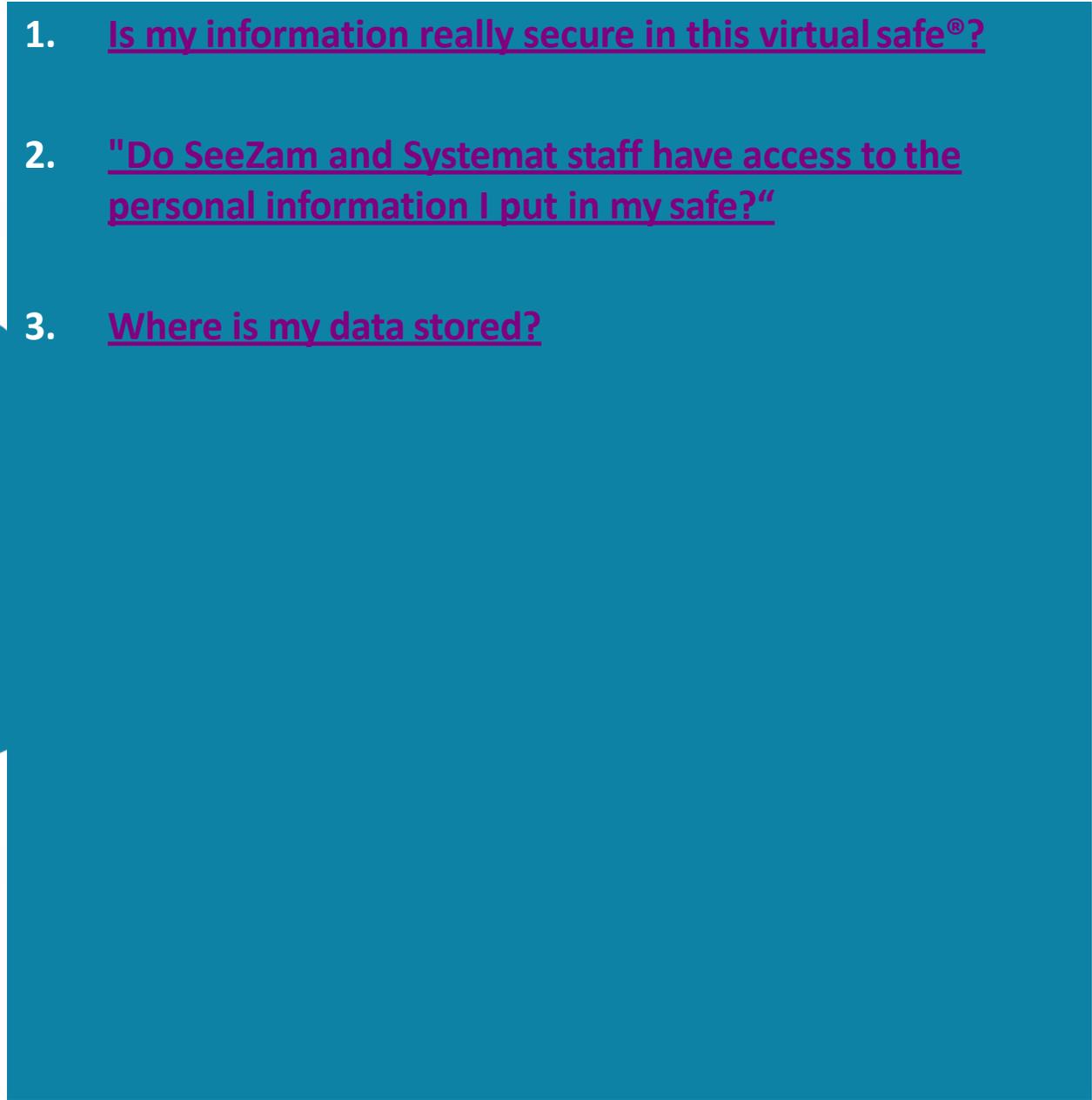
FAQ

Security & Confidentiality

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1. [Is my information really secure in this virtual safe®?](#)
2. ["Do SeeZam and Systemat staff have access to the personal information I put in my safe?"](#)
3. [Where is my data stored?](#)





Is my information really secure in this virtual safe®?

Developed by experts in the field of IT security, your virtual safe® is hosted exclusively in the Grand Duchy of Luxembourg, in a Data Center recognized by the EEC, benefiting from an exclusive legal environment that enables an unlimited encryption level and which means that the virtual safe provider does not have a pass-key or a copy of its clients' keys. This legal environment, which is unique in Europe or elsewhere, enables us to offer you the highest levels of security and confidentiality, thanks to the following:

- Strong Entrust/Luxtrust authentication, which goes well beyond a simple password
- Military-grade encryption for your data, you are the only person who has the access keys
- Much like a safe-deposit box in a bank, SeeZam does not know what you keep in your safe, nor does it have the keys to open your safe. This gives you the assurance that third parties cannot decrypt your information against your will.
- Security and vulnerability tests are conducted regularly by independent auditors.



"Do SeeZam and Systemat staff have access to the personal information I put in my safe?" 1/2

No, not under any circumstances! The confidential information in your safe cannot be accessed by SeeZam and Systemat staff or by any other person that you don't authorize to do so. SeeZam does not let anyone have access to your LOGIN or your password (which only you know), whether this person is well-intentioned or not.

From the point of view of logical access to data, your SeeZam account offers you a strong Entrust/Luxtrust authentication solution (smartcard, token or signing stick). This is not proposed by other virtual safe providers, even though it provides an effective response to phishing threats and to the numerous Trojan Horses that circulate on the Net.



"Do SeeZam and Systemat staff have access to the personal information I put in my safe?" 2/2

In concrete terms, how is access protected? All of the data that you place in your safe are encrypted with your personal key. This process is completely transparent, requiring no technical knowledge on your part. Only an assignee (a person to whom you grant access) is entitled to the decryption key in order to read (and only read) a specific document. This decryption key is never accessible to SeeZam or Systemat staff (operators, administrators, technicians, etc.), since it is sealed in a block that cannot be interpreted without your password, your login and your strong authentication.



Where is my data stored?

All the data in your SeeZam safe (information, documents, files, etc.) are protected both physically and logically against any intrusion or modification. SeeZam guarantees hosting throughout Luxembourg, because the national telecom provider P&T Luxembourg provides it with the most recent innovations in digitization technologies.

SEEZAM
BORN SAFE SOLUTIONS
